

**INCREASE  
PROFITABILITY**

**PROACTIVE  
ACCOUNTABILITY**

**IMMEDIATE  
ROI**

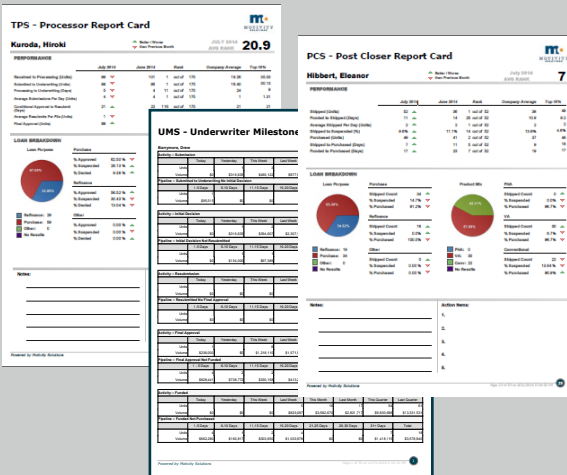
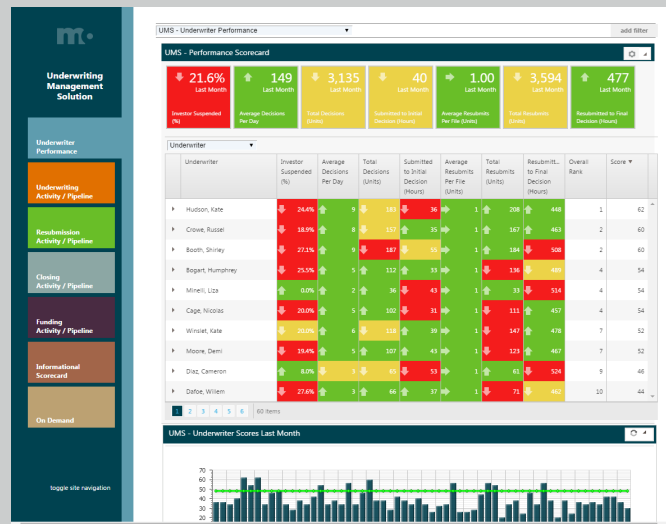
**QUALITY  
AND COMPLIANCE**

## MANAGEMENT SOLUTION :: OPERATIONAL

### Processing, Underwriting Management, Closing, and Post Closing

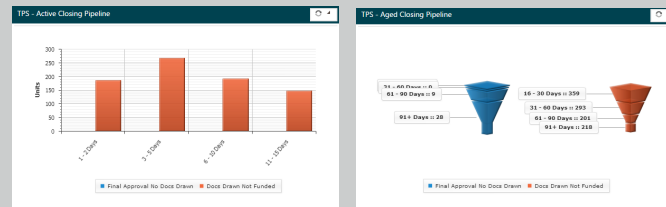
The Operations Management Solution provides a complete framework for tracking workflow within all departments. It closely tracks the flow of files between processing, underwriting, closing and post-closing departments. This comprehensive solution quickly illuminates the effectiveness of business processes and subprocesses within all areas of operations. Optimizing these processes can have a profound effect on profitability. With this wealth of actionable information, you can zero in on areas where managerial resources will have the most impact:

- Over 1,000 key performance indicators with auto-calculated goals
- Milestone reports automatically delivered to your inbox daily and available on demand with up to the minute data
- Weighted scorecards and report cards available via eDelivery or on demand for each branch, department, or individual staff member
- Scorecards, activity, and pipeline visualizers for every major milestone
- New user interface providing easy access to all areas of the solution
- Ad hoc reporting and data mining so you can answer the questions you didn't even know you had



Report Cards  
Processor  
Underwriter  
Closer  
Post Closer

Getting Started Page



**TPS - Closing Activity**

	Today	Yesterday	This Week	Last Week	This Month	Last Month	This Quarter	Last Quarter
Final Approval - Units	31	25	549	556	2,501	2,234	6,902	6,073
Final Approval - Volume	\$7,428,121	\$5,208,068	\$112,119,442	\$113,100,831	\$498,007,610	\$439,858,929	\$1,372,533,837	\$1,180,545,027
Doc Drawn - Units	27	76	563	517	2,615	2,403	7,337	6,506
Doc Drawn - Volume	\$5,029,065	\$15,872,460	\$114,278,255	\$99,429,784	\$497,854,186	\$454,864,175	\$1,399,557,830	\$1,224,748,377

Pipeline and Activity Visualizers

FOR MORE INFORMATION OR TO  
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